

Web3Tel TSP for Windows

Quick start guide

E1:OUTLOOK

Table of Contents

Short description	2
Installation procedure	2
Configuration procedure	6
Advanced configuration options	10
Usage instructions	12

Short description

This TSP driver allows you to make click-to-call from Microsoft Outlook and any Microsoft TAPI compliant windows application. It provides callback functionality for Web3Tel service (or any other services powered by Web3Tel, e.g. www.ecofon.com, www.comfytel.com) customers and serves as a bridge between TAPI and Web3Tel server.

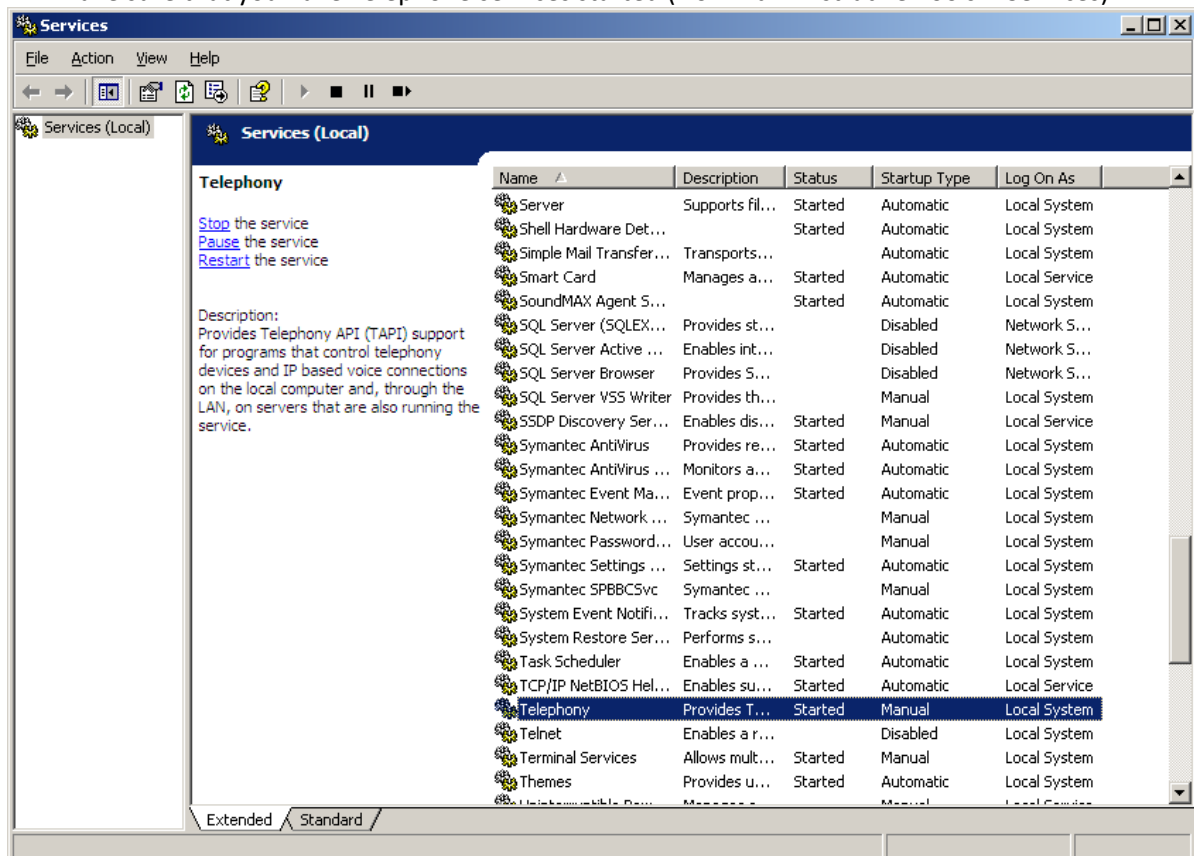
This driver is seamlessly integrated in Windows OS.

Installation procedure

Web3Tel TSP for Windows can be freely downloaded from www.web3tel.com as w3ttapi.tsp file.

To install Web3Tel TSP and enable dialling functionality from any TAPI enabled application (standard Microsoft dialer, Outlook or others) you need:

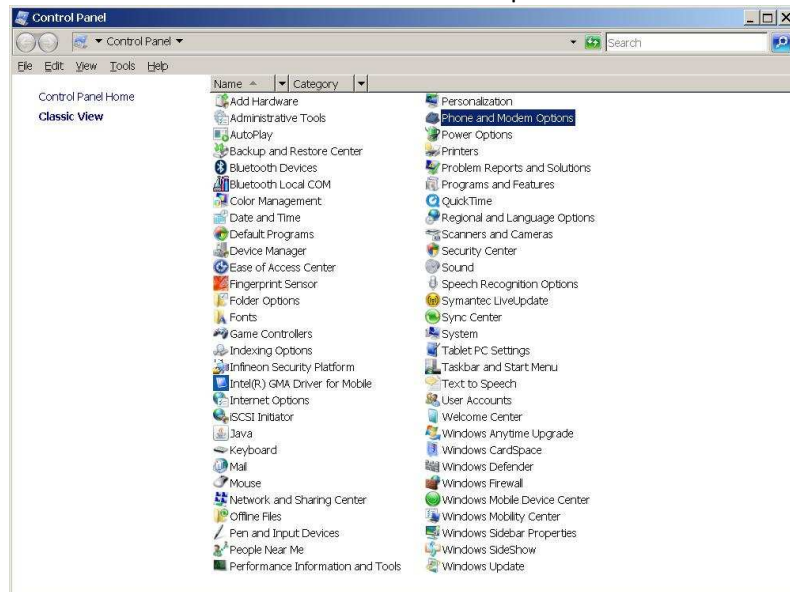
- Make sure that you have Telephone services started (from Administrative Tools ->Services):



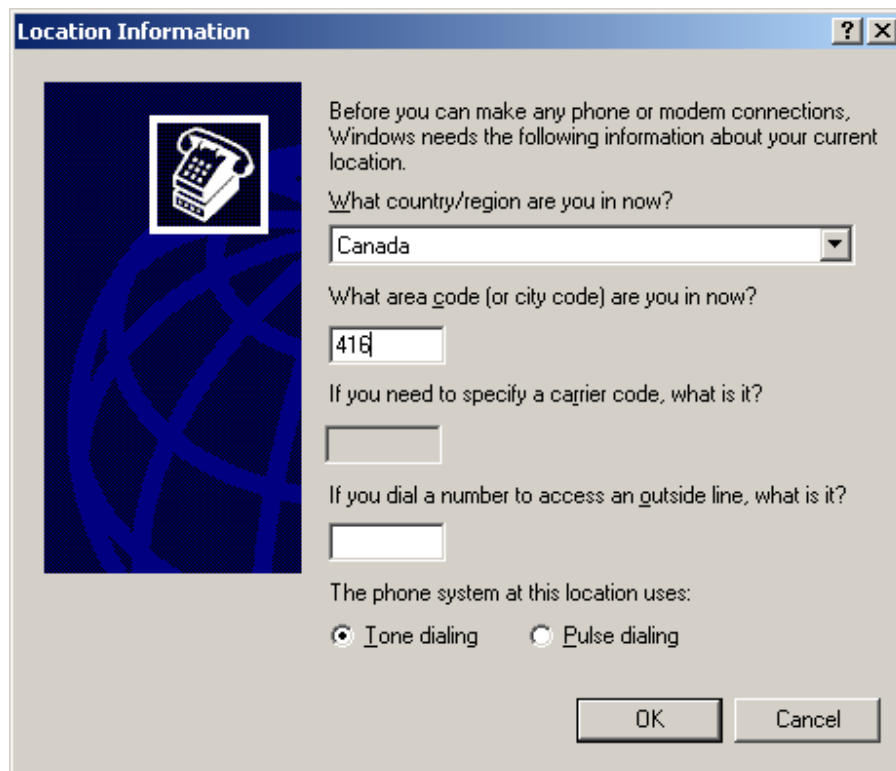
- Copy TSP driver in Windows/System32 directory:
W3ttapi.tsp – TSP driver

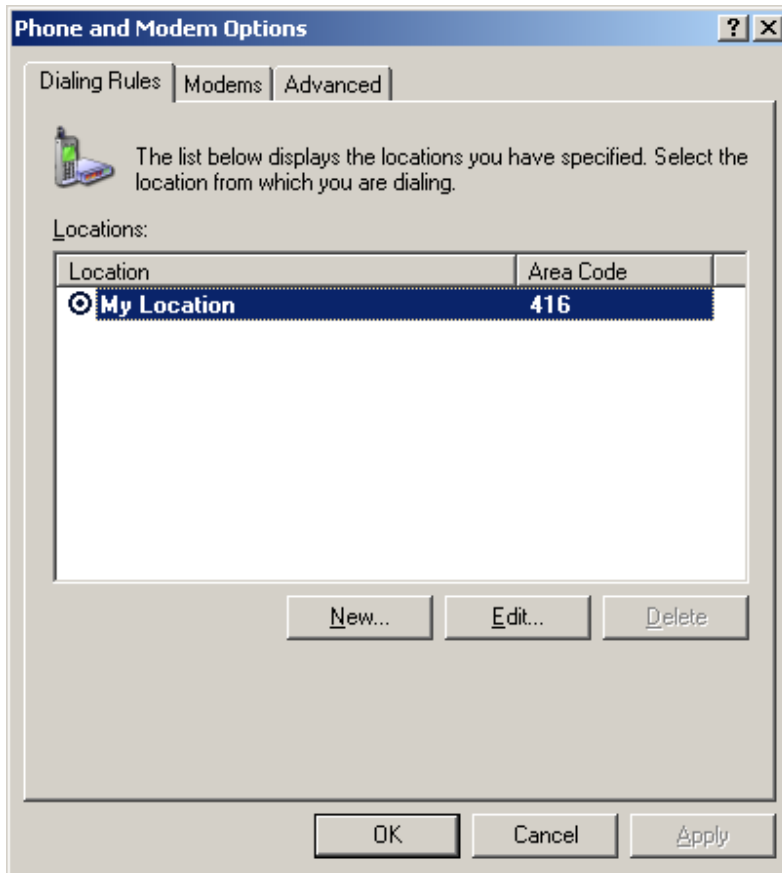
- Install Web3Tel TSP driver:

- o Go to Control Panel-> Phone and Modem options

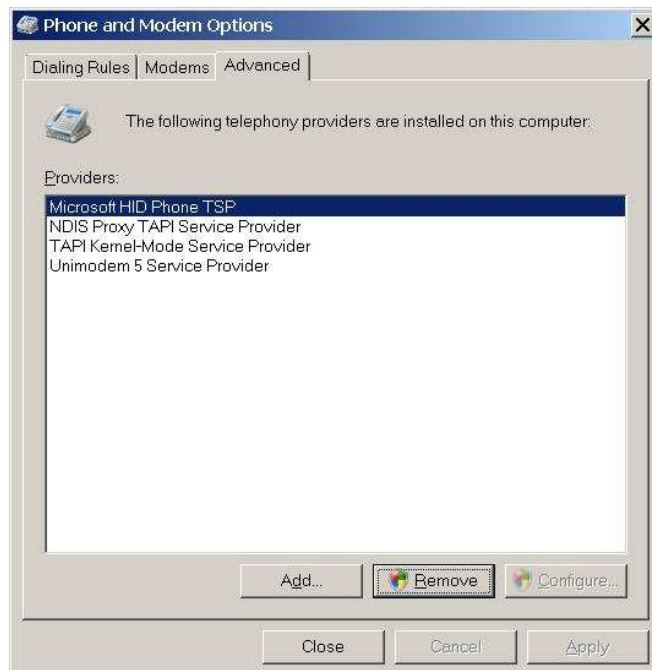


- o Define your dialing plan (if it was not set up properly before):





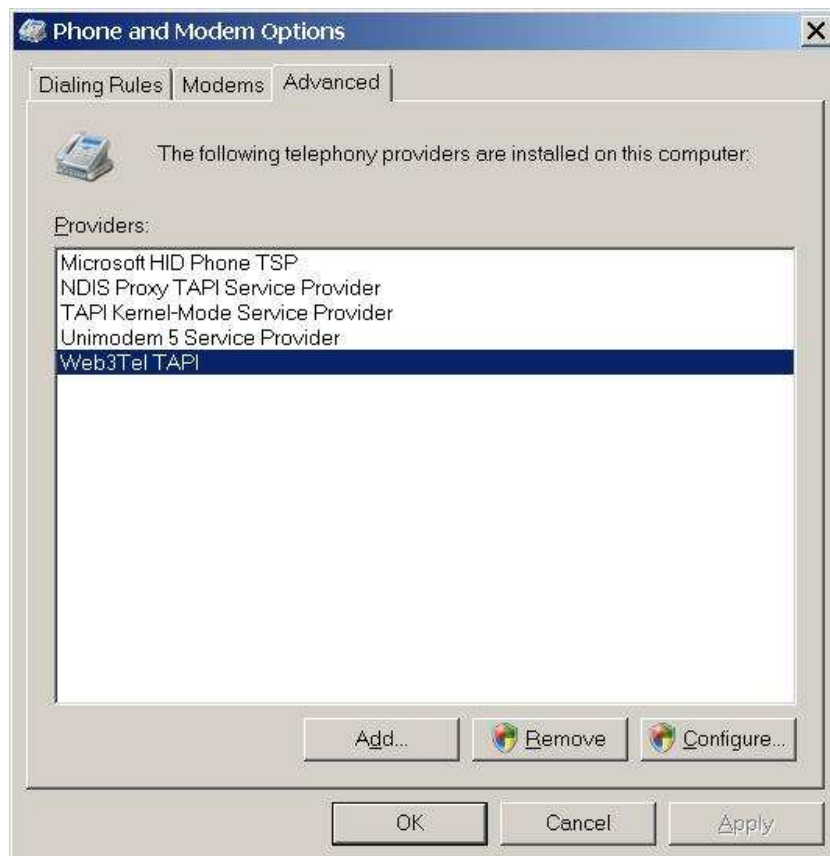
- o Add Web3Tel TSP provider to the list of active TSP providers



For this purpose click “Add..” button and select Web3Tel TAPI from the list:



After you press “Add” button Web3Tel TAPI provider will be installed:

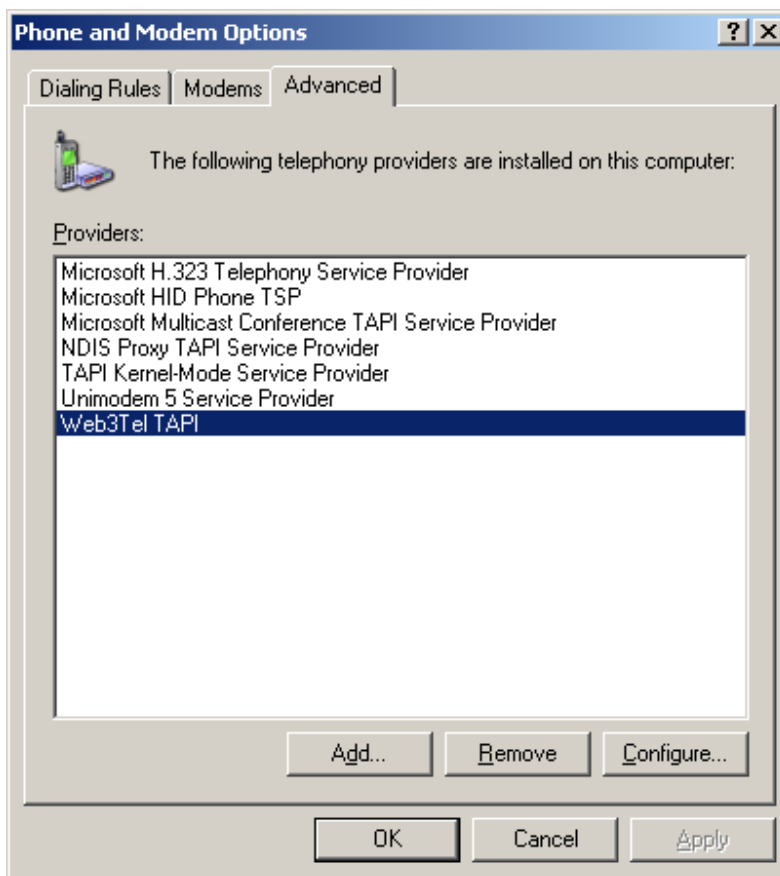


Configuration procedure

After you install Web3Tel TSP you can use it right away for making long distance call.

If you have already an account in Web3Tel network you should configure this TSP base on your account credential”

- Select from the list of available TSP provider Web3Tel TSP and press “Configure...”:



- Enter following parameters in correspondent fields:

Configure Web3Tel TAPI driver

Web3Tel Server

Host: www.web3tel.com

Port: 8022

User Information

User: freetrial@web3tel.com

Password: *****

Hashed:

TerminalDN: 1111111111

Realm: user@web3tel.com

LineID: 0

Line Name: web3tel

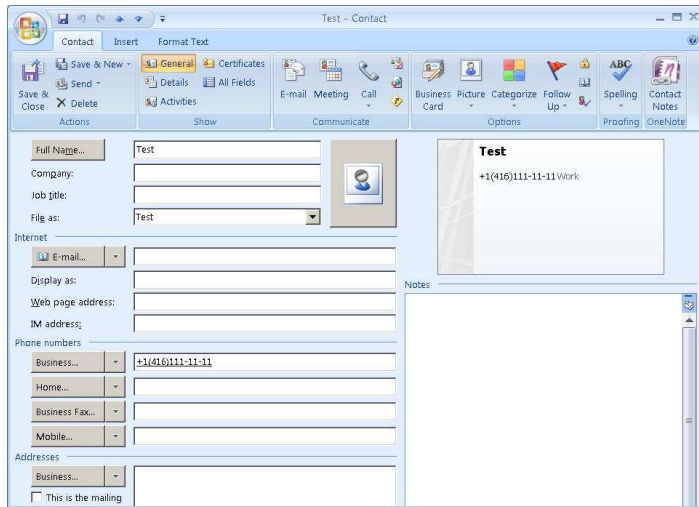
Web3Tel TSP. For help and information go to <http://www.web3tel.com>

OK Apply Cancel

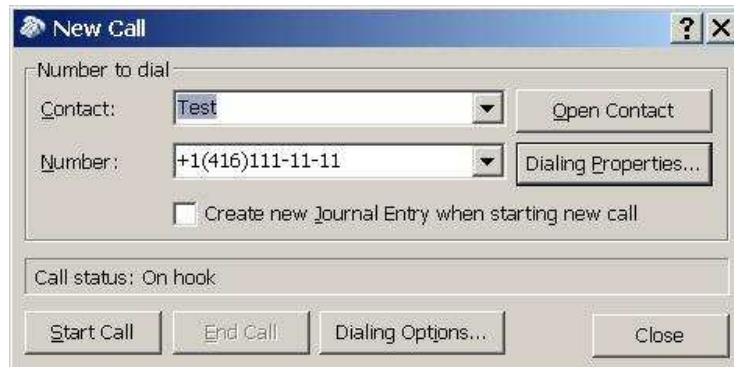
- Host is a Web3Tel feature server (example shows www.web3tel.com).
- Port should be 8022
- User/ Password – your credential in web3tel service
- Select Hashed if it is required by Distributor
- TerminalDN – phone number or skype or any supported communicator as a terminal for receiving callback (see “Numeration plan”)
- Realm – correspondent realm of your Distributor (see corresponding documentation)
- LineID – select number that specified your line (if it’s supported by Distributor)

If you want to use Web3Tel service with your Microsoft Outlook you should make it preferred for this application:

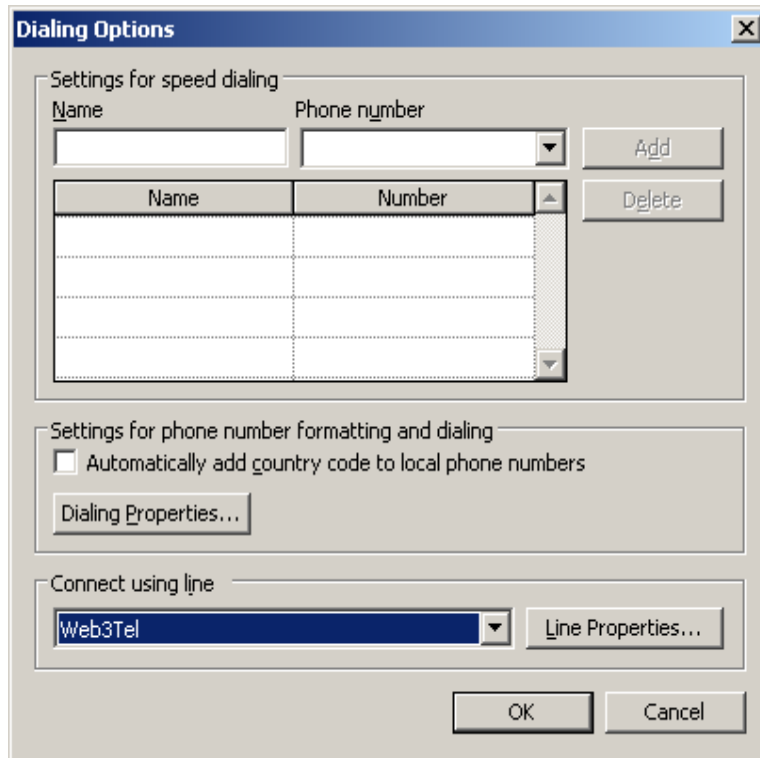
- o Open contact (in this example we use Outlook 2007):



- Click on phone icon:



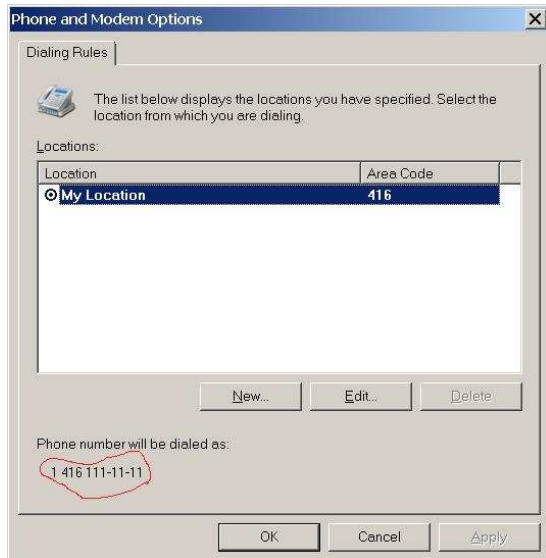
- Configure Dialing Options to use Web3Tel TSP:



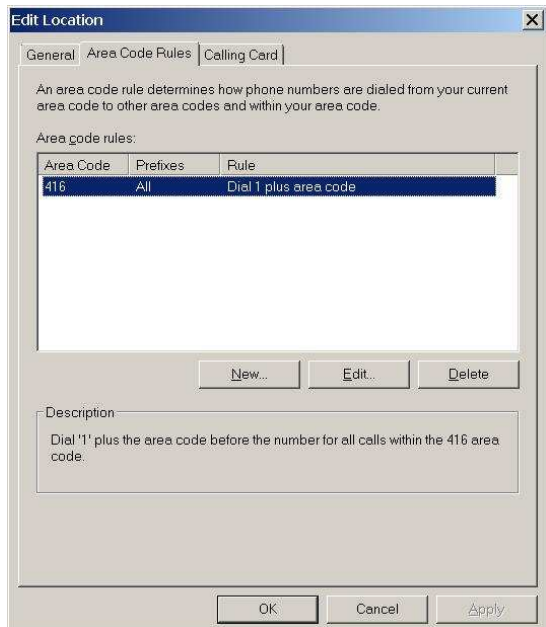
Now you can make calls from Outlook and use web3Tel callback service.

Advanced configuration options

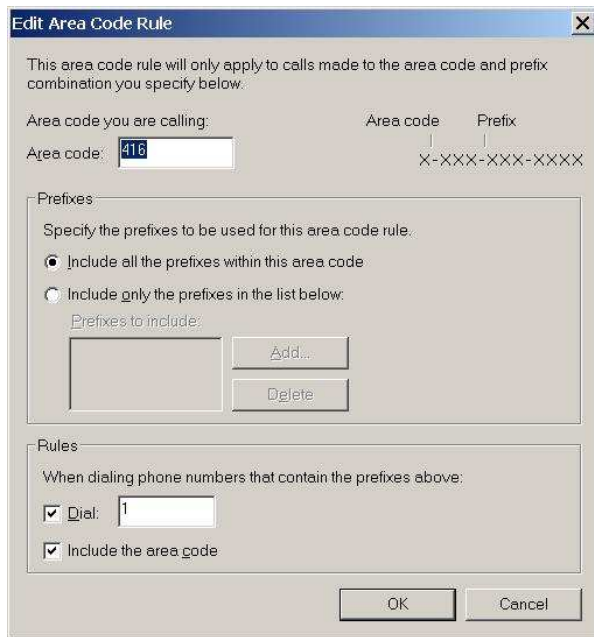
Web3Tel service accepts phone numbers in international formats only. You need properly enter you contacts phone numbers and provide proper dialing rules (check selected number):



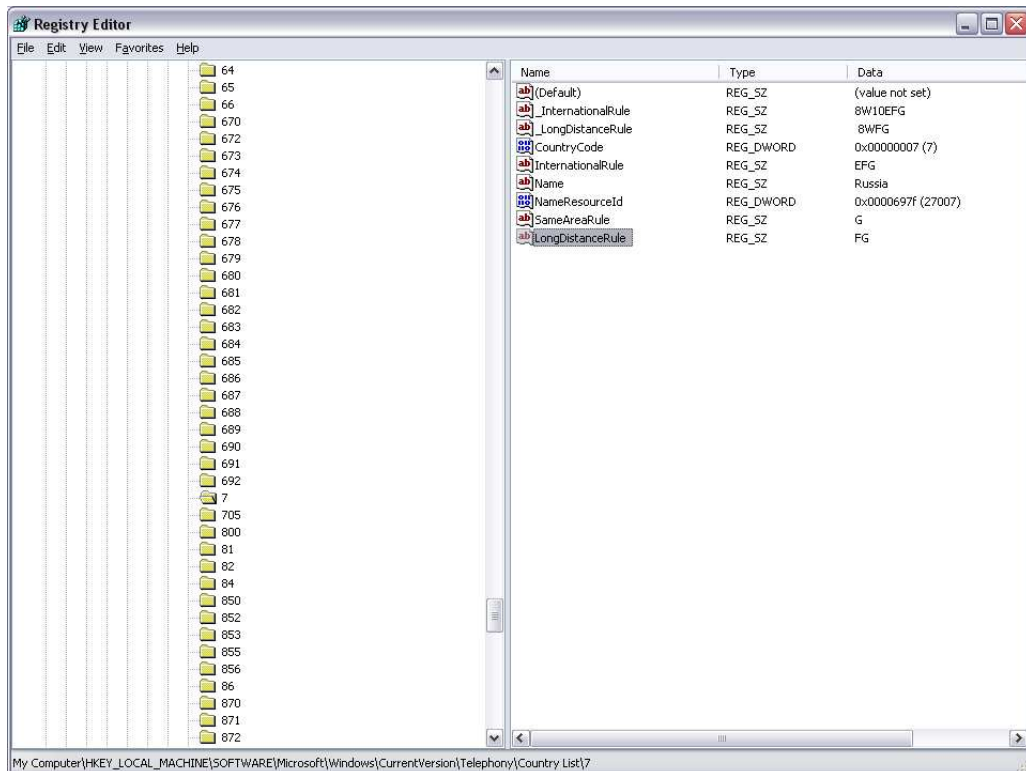
You will probably need to add special "Area code rules" for phone number normalization:



For example presented rule “Dial 1 plus area code” provides normalization for Canadian (USA) numbers:



In some cases (e.g. when you have special rules for international calls) but you have all phone numbers in your contacts defined in international format you should change correspondent records in registry that control these rules for your country (for example, picture shows Russia (7)):



Usage instructions

As we mentioned before Web3Tel TSP seamlessly integrated in your Windows OS. It means that any TAPI compliant application can use this TSP.

For now we support:

- Multiple calls
- Hold/Unhold
- Drop calls
- Swap calls

Additional functionalities (Answer, Conference and Transfer) can be enabled by request.

As we described before, the main call invocation method for this TSP is a callback. After request has being accepted by the server Web3Tel network will initiate a call to you originated phone (Terminal DN in your TSP settings). After you accept this incoming call the server will connect you with a destination party.